

**RAMADA**  
PLAZA BEACH RESORT

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Operated under franchise agreement with Ramada Franchise Systems, Inc.

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To Whom It May Concern,

We were having some issues in our pool where nobody could help us get our water clear. All of our indicators showed that the pool water should be clear, but it just wasn't happening. I had heard from different pool companies that due to our bather load we couldn't solve the issue. I knew this wasn't true, but was frustrated because no one could help.

I looked at the condo next door and noticed their pool water was very clear and we found that Bill Dotson of DMC H2O Inc was taking care of their pool with his products. I asked Bill if he could help. He said that his products could take care of my problem. Sure enough, that week I already saw a huge difference and now our pool water is as clear as next door. In our business, the look of our pool is vital. Bill really helped us out and I would recommend his services to anyone concerned with the same issues that I used to have.

Sincerely,



Paul Cahaly  
General Manager